

September 30th, 2011

Re: Mr. Ahmet Onder
Director of Sales
Envirotech Office Systems Inc.

Dear Ahmet,

I am submitting this letter of Satisfaction to you on behalf of myself and our Employees at large. Thank you for the level of Quality and Customer Service that you provided during our Company relocation in August. Please commend yourself and your staff for exceeding our expectations.

It was a pleasure working with you from the analysis and planning stage through to the delivery, set up and validation stage. I was thoroughly impressed by your attention to detail, your responsiveness the many requests, changes and additions and your understanding of the many personalities involved.

I observed a work ethic from you in your business conduct that was personal, professional and extremely knowledgeable in all aspects of your industry. It was an informative, educational and great experience to go “shopping” with you through the many selections and products on the market. It can be a daunting undertaking for the buyers, but you managed to narrow it down to a manageable state.

Given the timeframes in which you were confined to, there was little to no delay of providing suggestions, solutions and quality products we will enjoy for years to come. It is evident that as our needs continue to grow, you have been supportive in delivering on your commitments. It was also apparent that you had a dedicated team of professionals who supported you and were extremely accommodating to our requests. The deliverables have provided for a warm and welcoming environment for all of our staff.

I would strongly recommend you as a Representative and your company to others largely due to our overall satisfaction with your service. Ahmet, I look forward to doing business with you again in the near future and for years to come.

Regards,

Pauline Chandarpaul
Manager, Human Resources
Omni Facility Services Canada Limited.